

## Summary of Issue

### Missing Profile Data Field

When a user registers, it shows all of my customized s2Member data fields.

After logging in and going to the “My Profile” page via this shortcode: [s2Member-Profile /], one of the data fields is missing.

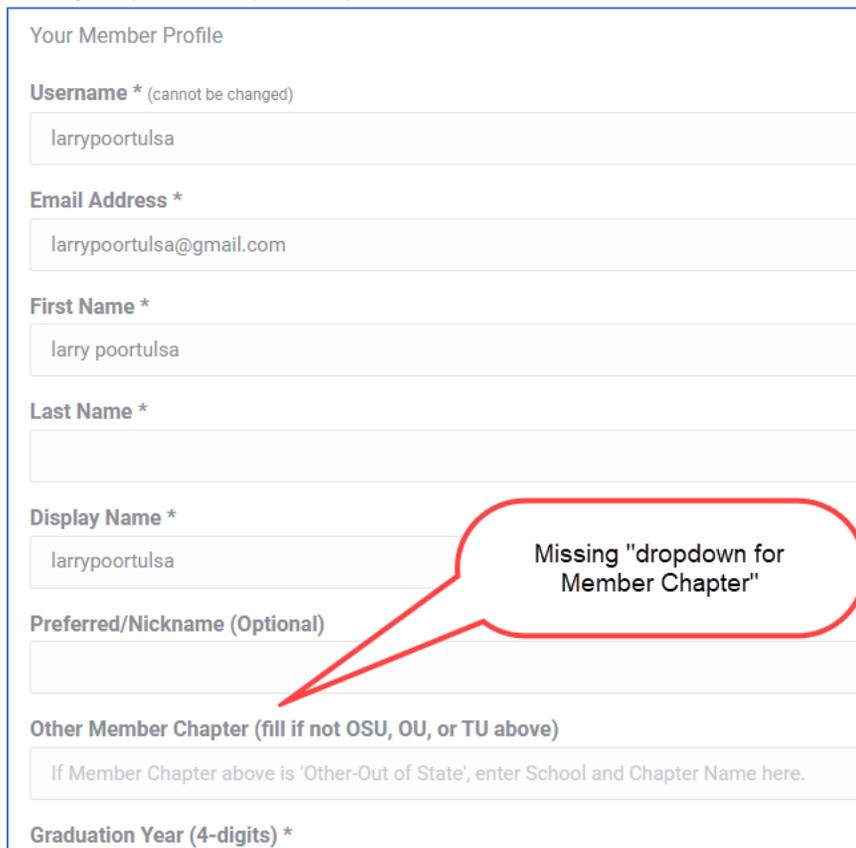
Could the database be corrupted? I have had some other search related issues when searching members.

How do I troubleshoot this issue?

## Details of Issue

When a logged in user selects “My Profile”, they are presented with profile data fields where they can change.

Upon selecting “My Profile”, you are presented with:



The screenshot shows a form titled "Your Member Profile" with the following fields:

- Username \*** (cannot be changed): larrypoortulsa
- Email Address \***: larrypoortulsa@gmail.com
- First Name \***: larry poortulsa
- Last Name \***: (empty)
- Display Name \***: larrypoortulsa
- Preferred/Nickname (Optional)**: (empty)
- Other Member Chapter (fill if not OSU, OU, or TU above)**: If Member Chapter above is 'Other-Out of State', enter School and Chapter Name here.
- Graduation Year (4-digits) \***: (empty)

A red callout bubble points to the "Other Member Chapter" field with the text: "Missing 'dropdown for Member Chapter'".

It is missing the dropdown for selecting member\_chapter.

It should look like this:

<b>Member Chapter *</b>
OSU-Gamma Delta
<b>Other Member Chapter</b>
If Member Chapter is Other, enter School and Chapter Name here.
<b>Graduation Year (4-digits) *</b>
Enter 4-digit year

When you first register, it is correct.

## Register Here

No Charge Registration

### Create Profile

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**First Name \***   **Last Name \***

**Email Address \***  **Username (lowercase alphanumeric) \***

### Additional Info

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**Preferred/Nickname (Optional)**

**Member Chapter \***  
— select an option — 

**Other Member Chapter (fill if not OSU, OU, or TU above)**  
  
If Member Chapter above is 'Other-Out of State', enter School and Chapter Name here.

**Graduation Year (4-digits) \***   [Privacy - Terms](#)

Enter 4-digit year

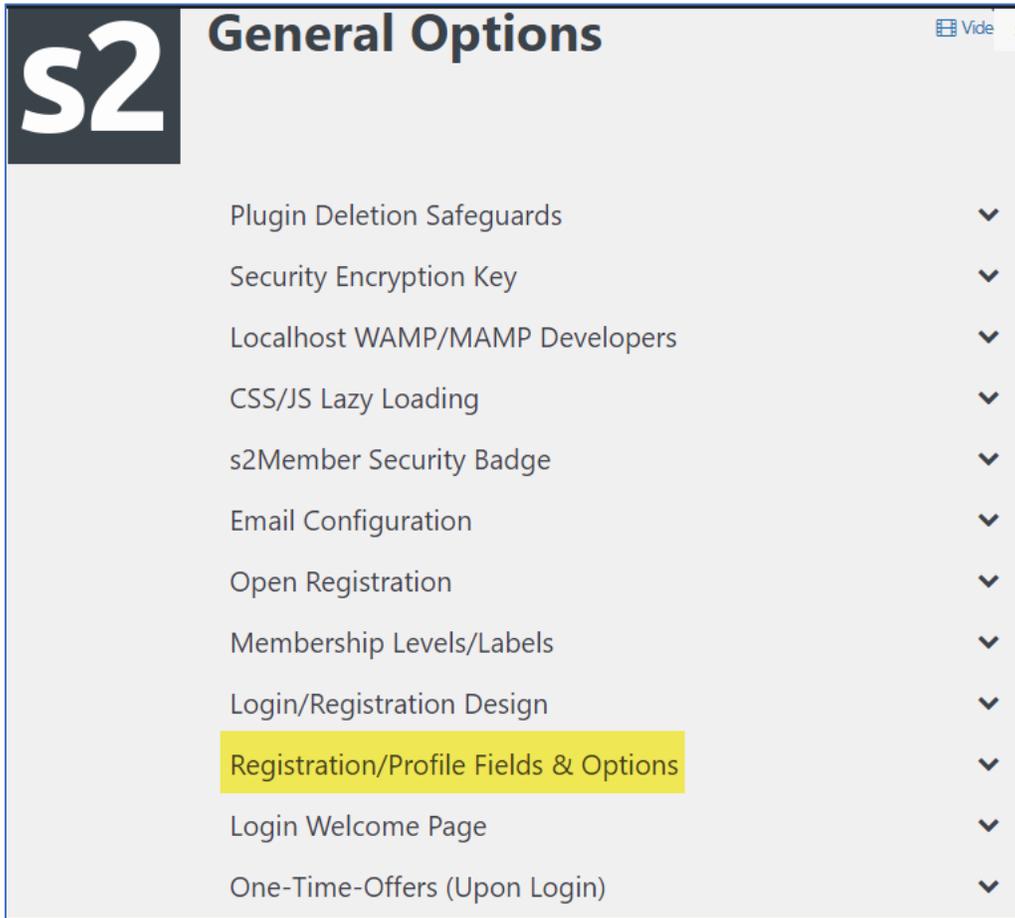
The “My Profile” page uses this shortcode which should work: [s2Member-Profile /]

The screenshot displays a Drupal page editor interface. At the top, a yellow notification box states: "There is an autosave of this post that is more recent than the version below." with a link to "View the autosave". The main content area shows the page title "My Profile" and the subtitle "Your Member Profile". Below this is a text block containing the shortcode "[s2Member-Profile /]". To the right, a sidebar contains various settings:

- Page** / **Block** (toggle)
- Summary** (expandable)
- Visibility**: Public
- Publish**: August 18, 2021 9:17 pm UTC-6
- Template**: Default template
- URL**: sigmachinetwork.com/member-profile/
- AUTHOR**: larrypoortulsa (dropdown)
- Move to trash** (button)
- 5 Revisions** (icon)
- Featured image** (dropdown)
- Discussion** (dropdown)
- Page Attributes** (dropdown)
- s2Member™** (expandable)
  - Page Level Restriction?**: Require Level #2 (or higher) (dropdown)
  - \* see: Restriction Options – Pages
  - Require Custom Capabilities?**

Below the main content area, there are "Page Header Options" including "Show page title", "Hide page title" (selected), "Fancy title", "Slideshow", "Default" (selected), and "Transparent".

Under s2Member (Pro), General Options:



**s2** **General Options** Vide s

- Plugin Deletion Safeguards
- Security Encryption Key
- Localhost WAMP/MAMP Developers
- CSS/JS Lazy Loading
- s2Member Security Badge
- Email Configuration
- Open Registration
- Membership Levels/Labels
- Login/Registration Design
- Registration/Profile Fields & Options**
- Login Welcome Page
- One-Time-Offers (Upon Login)

Registration/Profile Fields & Options

Custom Registration/Profile Fields:  
[+ Add New Field](#)

Order	Field Type	Unique ID	Required	Levels	- Tools -
	Text (single line)	preferred_first_name	no	all	
	Select Menu (drop-down)	member_chapter	yes	all	
	Text (single line)	other_member_chapter	no	all	
	Text (single line)	graduation_year	yes	all	
	Text (single line)	mobile_phone	yes	all	
	Text (single line)	mailing_address_line_1	yes	all	
	Text (single line)	mailing_address_line_2	no	all	
	Text (single line)	mailing_city	yes	all	
	Text (single line)	mailing_state	yes	all	
	Text (single line)	mailing_zip	yes	all	
	Text (single line)	home_address_line_1	no	all	

Editing Registration/Profile Field

Starts A New Section?  
No (this Field flows normally) ▾  
Optional. Allows Fields to be grouped into sections.

Form Field Type: \*  
Select Menu (drop-down) ▾  
The options below may change, based on the Field Type you choose here.

Field Label/Desc: \*  
Member Chapter  
Examples: Choose Country , Street Address

Unique Field ID: \*  
member\_chapter  
Examples: country\_code , street\_address  
e.g., [s2Get user\_field="country\_code" /]

Field Required: \*  
Yes (required) ▾  
If yes , only Users/Members will be "required" to enter this field.  
\* Administrators are exempt from this requirement.

Option Configuration File: \* (one option per line)  
Use a pipe | delimited format: option value|option label

```
-- select an option --  
OSU-Gamma Delta|OSU-Gamma Delta  
OU-Beta Kappa|OU-Beta Kappa  
TU-Delta Omega|TU-Delta Omega
```

## Membership Options Page

Membership Registration

Enable MOP Vars (i.e. Membership Options Page Variables)?

Yes

## Member Profile Modifications (I think I have properly setup to use s2Member when viewing My Profile)

s2Member can be configured to redirect Members away from the default Profile Editing Panel that is built into WordPress. When/if a Member attempts to access the default Profile Editing Panel, they'll instead be redirected to the Login Welcome Page that you've configured with s2Member. Why would I redirect away from the default Profile Editing Panel? Unless you've made some drastic modifications to your WordPress installation, the default Profile Editing Panel that comes with WordPress is not suited for any sort of public access.

So instead of using this default Profile Editing Panel, s2Member provides you (the site owner) with a special Shortcode: `[s2Member-Profile /]`. You can insert this into your Login Welcome Page, or any Post/Page for that matter (even into a Text Widget). This

Shortcode produces an Inline Profile Editing Form that supports all aspects of s2Member, including Password changes; and any Custom Registration/Profile Fields that you've configured with s2Member.

Redirect Members away from the Default Profile Panel? Yes

Shortcode for inline Profile Modification Form:

```
[s2Member-Profile /]
```

Stand-Alone for popup window:

```
<a href="#"  
onclick="window.open('https://sigmachinetwork.com/?s2member_profile=1',  
'_popup',  
'width=600,height=400,left=100,screenX=100,top=100,screenY=100,location=0,  
menubar=0,toolbar=0,status=0,scrollbars=1,resizable=1'); return false;">Modify  
Profile</a>
```

### Member Profile Modifications

#### Giving Members The Ability To Modify Their Profile

s2Member can be configured to redirect Members away from the [default Profile Editing Panel](#) that is built into WordPress. When/if a Member attempts to access the default Profile Editing Panel, they'll instead be redirected to the Login Welcome Page that you've configured with s2Member. **Why would I redirect away from the default Profile Editing Panel?** Unless you've made some drastic modifications to your WordPress installation, the default Profile Editing Panel that comes with WordPress is *not* suited for any sort of public access.

So instead of using this default Profile Editing Panel, s2Member provides you (*the site owner*) with a special Shortcode: `[s2Member-Profile /]`. You can insert this into your Login Welcome Page, or any Post/Page for that matter (*even into a Text Widget*). This Shortcode produces an Inline Profile Editing Form that supports all aspects of s2Member, including Password changes; and any Custom Registration/Profile Fields that you've configured with s2Member. Alternatively, you can send your Members to a [special Stand-Alone version](#). The stand-alone version makes it possible for you to [open it up in a popup window](#), or embed it into your Login Welcome Page using an IFRAME. Code samples below.

#### Redirect Members away from the Default Profile Panel?

Yes (redirect to Login Welcome Page; locking all `/wp-admin/` areas)  
Recommended setting (  Yes ). **Note:** When this is set to (  Yes ), s2Member will take an initiative to further safeguard ALL `/wp-admin/` areas of your installation; not just the Default Profile Panel.

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Shortcode (copy/paste), for an Inline Profile Modification Form:

```
[s2Member-Profile /]
```

Stand-Alone (copy/paste), for popup window:

```
<a href="#" onclick="window.open('https://sigmachinetwork.com/;
```